

When You Need Help Now

Whether you or a loved one is struggling with mental health or addiction, or is simply wanting to improve your overall health, let Signature Health's expert team help — with a treatment plan and support that is tailored to each patient's goals.

Getting Help, Made Easier

The decision to improve your health is a huge step, and Signature Health makes it easy for you to get the care you need through:

- Walk-in hours for new patient assessments
- Evening appointments
- Virtual video appointments
- On-site pharmacies with prescription delivery
- Transportation help
- Help getting insurance
- Quick lab results
- Same-day psych evaluations for urgent needs

We provide a variety of services, so you can take care of both your mental health and physical health — all at the same place with approachable health care providers.

We are accepting new patients. To make an appointment, call 440-578-8200.

To make a referral, call 440-578-8211 or visit our website for a faxable form.

Outpatient Care Locations

Ashtabula

4726 Main Ave.
Ashtabula, OH, 44004
(440) 992-8552

Reproductive and Sexual Health Services

510 W 44th St., Ste. 2
Ashtabula, OH 44004
(440) 992-5953

Beachwood

24200 Chagrin Blvd.
Beachwood, OH, 44122
(216) 831-6466

Lakewood

14701 Detroit Ave., Ste. 620
Lakewood, OH, 44107
(216) 766-6080

For hours of operation and services available by location, visit SignatureHealthInc.org

Residential Care Locations

Bridgeview Manor

4428 Collins Blvd.
Ashtabula, OH 44004
(440) 992-6600

Maple Heights

21100 Southgate Park Blvd.
Maple Heights, OH, 44137
(216) 663-6100

Painesville

462 Chardon St.
Painesville, OH, 44077
(440) 853-1501
Early 2022: Estimated move to 54 S. State St.

Willoughby

38882 Mentor Ave.
Willoughby, OH, 44094
(440) 953-9999

Coming soon: a new treatment facility in Mentor and the relocation and reopening of ORCA House in Cleveland



FTCA Disclaimer: This health care center receives HHS funding and has Federal Public Health Service (PHS) deemed status with respect to certain Health or Health-related claims, including malpractice claims, for itself and its covered individuals. Additionally, our facilities have Federal Tort Claims deemed status.

Printed December 2021



Signature
HEALTH

When you need help now.®

Accessible Care for Your Mental and Physical Health

Serving all ages with locations in Cuyahoga, Lake and Ashtabula counties



Supporting Your Mental and Emotional Health

Now more than ever, working with a mental health professional could have a positive impact on your life and relationships.

Signature Health's caregivers listen nonjudgmentally and work with you to build a road map to where you want to be.

We offer comprehensive approaches — including medication therapy and talk therapy — to treat these behavioral health issues and many more:

- Anxiety
- Depression
- ADD or ADHD
- Bipolar disorder
- Schizophrenia
- Grief
- Addiction to drugs or alcohol
- Trauma
- Obsessive compulsive disorder (OCD)

What to Expect

New patients go through an intake process. Anyone needing mental health and/or addiction recovery services first completes a 90-minute assessment appointment. This can be done in person or virtually to inform your treatment plan and care team.



Determining Care That's Right for You

There are a variety of recovery approaches you can consider on your journey. Your treatment plan may include one or more of these services:

- **One-on-one** counseling (children and adults)
- **Couples/marriage** counseling
- **Family** counseling
- **Group** counseling
- **Psychiatry** (children and adults)
- **Art therapy**
- **Anger management**
- **EMDR** (Eye Movement Desensitization and Reprocessing) for treating PTSD or trauma
- **Case management**, to help navigate everyday life and make sure your basic needs are met (e.g. enough food, housing, clothing, etc.)
- Partial hospitalization programs (**PHP**)
- Intensive outpatient programs (**IOP**)
- Medication-Assisted Treatment (**MAT**) including SUBOXONE and VIVITROL
- **Peer support**

Many Signature Health patients have what's known as a dual diagnosis, meaning they receive treatment for both a mental health condition and substance use disorder (SUD).



Medical Care for Your Physical Health and Wellness

Getting primary care through Signature Health means a focus on wellness, disease prevention and management, and vaccinations, as well as timely treatment of illnesses or injuries.

We offer specialized medical care in these areas:

- **Family medicine**
- **Pediatric care**
- **Women's and reproductive health**, including cancer screenings, family planning, prenatal care, and sexual health
- **Infectious disease**, including prevention, rapid screening and treatment of HIV, hepatitis, and sexually transmitted infections (STIs/STDs)



A Care Team Built for You

Depending on your care plan, your team could include:

- Counselor
- Psychiatrist
- Nurse practitioner
- Nurse
- Social worker
- Case manager
- Pharmacist
- Primary care provider
- Infectious disease provider
- Women's health provider

Paying for Care

Signature Health cares for patients regardless of ability to pay. We accept Medicaid and Medicare insurance. Private insurance is accepted only in some cases when patients receive grant-supported family planning services.

For patients who are uninsured, we can help you determine eligibility for coverage. We offer a sliding-fee scale for payment, which means your income level determines your cost for services.

Visit us at SignatureHealthInc.org