

Nondiscrimination Notice

Signature Health Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, sexual orientation, marital status, pregnancy status, color, national origin, age, disability, or sex. Signature Health Inc. does not exclude people or treat them differently because of race, color, national origin, age, sexual orientation, marital status, pregnancy status, disability, or sex.

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, call 1-866-978-8378 PIN 69022491

If you believe that Signature Health Inc. has failed to provide these services or discriminated in another way on the basis of race, sexual orientation, marital status, pregnancy status, color, national origin, age, disability, or sex, you can file a grievance with the Patient Rights Officer by mail or phone at:

Patient Rights Officer:

Heather Harrington
4242 State Route 306
Kirtland, OH, 44094
(440) 578-8200 x10170

Backup Officer:

Libbie Stansifer
4242 State Route 306
Kirtland, OH, 44094
(440) 578-8200 x10170

Aviso sobre No Discriminacion

Signature Health Inc. cumple con las leyes Federales de derechos civiles aplicables y no discrimina por motivos de raza, orientaci6n sexual, estado civil, estado de embarazo, color, origen etnico, edad, discapacidad ni sexo. Signature Health Inc. no excluye a las personas ni las trata de manera diferente debido a raza, orientaci6n sexual, estado civil, estado de embarazo, color, origen etnico, edad, discapacidad ni sexo.

Brinda asistencia y servicios gratuitos a personas con discapacidades para que se comuniquen de manera efectiva con nosotros, tales como:

- Interpretes capacitados de lenguaje de senas
- Informaci6n escrita en otros formatos (letra grande, audio, formatos electr6nicos accesibles, otros formatos)

Brinda servicios linguisticos gratuitos a personas cuyo idioma principal no es el ingles, ta! como:

- Interpretes capacitados
- Informaci6n escrita en otros idiomas

Si necesita recibir estos servicios, comuniquese al 1-866-978-8378 PIN 69022491

Si usted considera que Signature Health Inc. no le ha brindado estos servicios o lo han discrimin6 de alguna otra manera por motivos de raza, orientaci6n sexual, estado civil, estado de embarazo, color, origen etnico, edad, discapacidad o sexo, usted puede presentar un reclamo a la Oficial de Derechos de! Paciente ya sea por correo o por telefono a:

Oficial de Derechos al Paciente:

Heather Harrington
4242 State Route 306
Kirtland, OH, 44094
(440) 578-8200 x10170

Respaldo Adicional:

Libbie Stansifer
4242 State Route 306
Kirtland, OH, 44094
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